

7.5m Solar Panel Cleaning Brush Warranty

At CleanPV, we stand behind the quality of our products and are committed to providing reliable solar panel cleaning equipment built for professional and residential use.

The 7.5m Solar Panel Cleaning Brush is covered by a **12-month (1-year) limited warranty** from the original date of purchase against manufacturing defects in materials and workmanship.



What This Warranty Covers

This warranty covers:

- Manufacturing defects
- Faults in materials
- Faults in workmanship under normal intended use

If a manufacturing defect occurs during the warranty period, CleanPV may, at its discretion:

- Repair the product,
- Replace the defective component or product, or
- Provide an appropriate resolution after inspection.

What Is Not Covered

This warranty does **not** cover:

- Normal wear and tear from regular use
- Brush wear due to cleaning conditions or surface abrasiveness
- Cosmetic damage that does not affect functionality
- Damage caused by misuse, abuse, improper handling, accidents, or modifications
- Damage caused during transport not arranged by CleanPV
- Improper storage or maintenance
- Commercial misuse outside the intended application

Please note that the brush head is considered a consumable component and will naturally wear over time depending on usage frequency and cleaning conditions.

Warranty Claims

To submit a warranty claim, customers must:

1. Provide proof of purchase
2. Contact CleanPV at info@cleanpv.co.za
3. Supply clear photos and a description of the issue
4. Return the product for inspection if requested

The customer is responsible for ensuring the product is packaged safely during transport for inspection or repair.

Limitation of Liability

This warranty is limited to the repair or replacement of defective products only. CleanPV shall not be liable for any indirect, incidental, or consequential damages arising from the use of the product. This warranty applies only to the original purchaser and is non-transferable. For additional information regarding returns, shipping, and support, please refer to our official policies.